



# AUSTRALIA'S Indian Ocean Islands

## Procedures for

### Travelling to Christmas Island & Cocos Keeling Islands Under Covid-19

Australia's Indian Ocean Islands have enjoyed a COVID-19 free status to date. Whilst we welcome travellers, we would like to bring a few things to your attention prior to finalising your booking and travelling to our amazing islands.

This information is valid and was updated on 29th July 2020

#### Continuing State of Emergency

It is important to understand that a State of Emergency still applies in the Indian Ocean Territories. This legal mechanism enables our authorities to manage our borders and provides the powers to restrict movement, enforce physical distancing and apply travel bans. The authorities must act on medical advice and decisions are made to keep travelers and our island communities safe. Please note that any change in circumstances may result in a travel ban being instigated with little or no notice. We will do all possible to assist to re-book your travel, but will not be held liable for losses incurred as a result of the travel ban.



The current State of Emergency is due to expire on: 17 Sept 2020

#### Virgin Australia Under Administration

Virgin Australia entered administration on the 21st of April 2020. Travellers with airline tickets issued prior to that date need to contact the airline to understand using conditional credits to rebook or amend their bookings. Travellers purchasing brand new tickets for the IOT service need to be aware that these tickets are subject to the conditions issued by the administrators. In the event of a travel ban, this may affect your ability to travel and it may be that you are not entitled to a refund. You need to be aware that travel insurance policies will not cover for purchases with operators who are under administration. You need to be familiar with the conditions of your ticket prior to finalising the purchase so that you clearly understand what your options may be in the likelihood of a travel ban being instigated.



#### Applying for Approval to Travel

##### Entry into Perth, Western Australia:

Before you travel, you must seek approval from the WA Government. People are encouraged to apply using the 'Good to Go Pass' app which can be completed electronically. Click on the link: <https://www.g2gpass.com.au/>

##### IOT to WA - how to complete the WA application:

- Mark the option 'Persons otherwise seeking to enter WA'
- In the next free text field, detail the nature of travel:
  - entering under the Quarantine (Closing the Borders) Direction: Exempt Traveller (Indian Ocean Territories Traveller) Approval Under Section 27(r)
- Declare that in the last 14 days prior to entry into WA, you have not been outside the IOT or WA (noting there is a penalty for providing false information)
- Provide additional supporting documentation as required.

All IOT entry and travel requirements remain unchanged - people must apply for approval to travel to the IOT using the following form: <https://indianoceanterritories.wufoo.com/forms/iot-traveller-request-form/>

Please note at this time only residents of WA, or visitors who have been in WA more than 14 days may be permitted to travel without isolating in the IOTs or on their return to Perth. These conditions are subject to change at any time. Please apply 14 days prior to travel where possible to allow time for processing.

Heavy penalties apply for making a false declaration.

#### Travel Insurance

We always advocate that travellers ensure they have a travel insurance policy in place that covers them for the IOTs. In a post-Covid 19 world, we implore you to understand what your policy covers you for so you can calculate the risks of taking your journey.



#### You can help keep our islands COVID-19 free!

We are very proud of our COVID-19 free status and you can help us keep it that way by observing a few important hygiene practices.

##### Wash your hands

Practice good hand hygiene by washing your hands with soap and water or using alcohol based hand sanitizer. Please wash your hands regularly whilst in airports, on the aircraft and before you visit our local businesses.

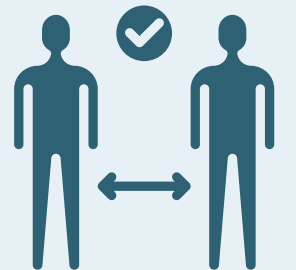


##### Wear a mask

We recommend you consider wearing a mask through airports and possibly on the aircraft. This provides you and others with an extra barrier of protection.

##### Practice physical distancing

Please maintain at least 2 meters (6 feet) distance from others where practical. Please observe physical distancing limitations in restaurants and cafes. Please also ensure that you sign the log book of any eateries you visit during your stay.



Physical distancing requirements are changing regularly but we recommend that if you always ensure a safe distance when in the company of others you will drastically reduce your chances of infection or spreading the virus.

##### Stay in your Travel Bubble

We know that holidays usually mean spending time with new friends whilst you discover exciting places and experiences. In our new reality, we recommend that you do this with caution. If you mix with other people do so in open spaces where you can observe social distancing and don't undertake activities like sharing trips in vehicles.

Check for travel updates at [www.australiasindianoceanislands.com.au](http://www.australiasindianoceanislands.com.au)

#### I'm showing symptoms of COVID-19...

If you have arrived in the IOTs and start to show symptoms you should do the following:

- Immediately isolate yourself in your accommodation
- Contact the medical service to report your symptoms and they will provide directions for assistance and testing
- Do not go shopping, using eateries or participating in tours
- Follow all instructions from the Territory Controller and medical staff

#### Make Contact Before Visiting our Hospitals

If you need to seek medical attention whether for viral symptoms or other medical care reasons, contact the doctor or hospital ahead of time so they can prepare and take precautions for your arrival. You can contact the health services, our social worker or police on the following numbers:

##### Christmas Island

Christmas Island Health Services 9164-8333  
Christmas Island Community Policing Team 9164-8444  
Social Worker:  
Narelle Phone 9164 8333 ext 128 or 0447 975 436

##### Cocos (Keeling) Islands

Home Island Clinic 9162-7609  
West Island Clinic 9162-6655  
Cocos Community Policing Team 9162-6600



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